

EOLC at Barts Health

Changes in the last 2 years

Dr Clare Phillips and Diane Haywood



- What CQC said
- SPC and our business case
- EOLC improvements



CQC inspection 2014/15

End of Life Care

| | Safe | Effective | Caring | Responsive | Well-led | Overall |
|------|----------------------|------------|----------------------|----------------------|------------|------------|
| WXUH | Inadequate | Inadequate | Requires improvement | Requires improvement | Inadequate | Inadequate |
| RLH | Requires improvement | Inadequate | Requires improvement | Requires improvement | Inadequate | Inadequate |
| NUH | Requires improvement | Inadequate | Good | Good | Inadequate | Inadequate |



What did we do next

- Improved leadership in each hospital and SROs for EOLC identified
- Trust EOLC steering group
- Site EOLC groups with support from Service improvement teams
- Improved governance
- Compassionate care plan designed and implemented
- Business case for increased staffing in Specialist Palliative Care



CQC inspection 2016/17

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| NUH | Requires improvement | Requires improvement | Requires improvement | Requires improvement | Requires improvement | Requires improvement |



SPC staffing Barts Health

- Consultants increased from 3.6 to 6 WTE + 1 WTE vacancy
- Lead Nurse for Palliative and End of Life care 8B
- Team leader CNS 8A increased from 1.6 to 3.6 WTE
- CNS Band 7 increased from 8.4 to 13.55 WTE – planning on progression to 7 day working
- EOLC education team with 8A and 3 EOLC facilitators



Specialist Palliative Care Team at RLH

Consultants

- Dr Clare Phillips also NUH and clinical lead
- Dr Amy Proffitt also SBH
- Dr Tara Whitburn also CPCT TH starts 25th June

CNS

- Team Leaders Diane Haywood and Kulveer Rehsi
- Band 7 CNSs 4 (rotate through SBH)

SW

- Bernice Francois

EOLC facilitator

- Olajumoke Isaiah



SPC Improvements

- Attendance at non cancer MDMs e.g. renal dialysis, hepatology and clinics e.g. MND
- Increase in attendance at cancer MDMs
- Attendance at daily Huddle on every site
- Increased audit activity all sites
- Involvement in trust quality & peer review
- Development of information leaflets for patients



Improvements and Initiatives in EOLC

- End of Life Care Strategy Moving Forward Together- Supporting our Staff to Care for our Community. Agreed and published
- Multi professional Education Programme implemented.
- EOLC Champions
- Patients going home for terminal care with fast track CHC funding given anticipatory injectable medications in TTAs, request for community DNACPR in discharge summary
- Compassionate Care Bundle



Compassionate care bundle

- Links with compassionate care plan – trust individualised care plan for the dying patient
- Door signs to alert staff
- Special bag for deceased patients belongings



Please speak to the
nurse in charge before
entering



Cont.

- Dashboard agreed – in process of being tested includes use of CCP, fast track CHC time to submit form,
- Dying matters week programme (14 -20 May 2018)
- Treatment Escalation Plans including DNACPR
- NHSI collaborative project at RLH



Future plans

- Complete and launch new TEP DNACPR form lead by resus team - Paper version and digital on Cerner
- CMC when link available
- 1st Trust wide conference in November “Day of the Dead”
- CNS available 9-5pm Monday to Sunday with 1 CNS for 2 hospitals weekends and bank holidays



