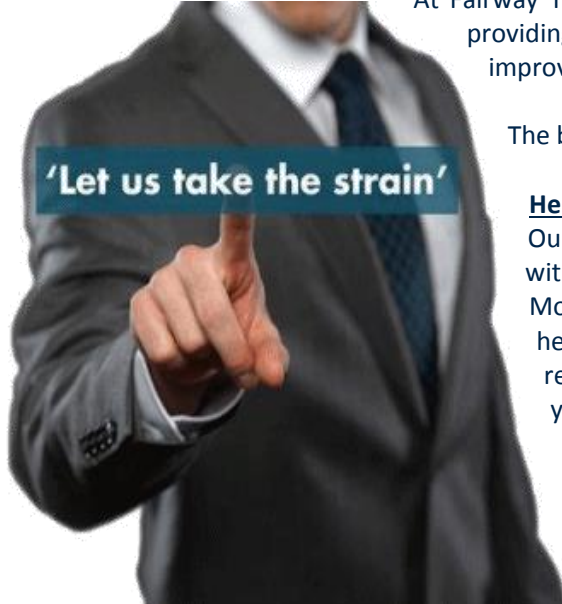


NHS Pension Scheme Support Service



At Fairway Training we have a number of ex-NHS Pension professionals dedicated to providing solutions to all pension administration problems and to finding ways to improve the understanding of the NHS Pension Scheme.

The benefits of the Support Service include:-

Helpline

Our Helpline is manned by NHS Pension Scheme 'experts' who can help you with any pension/payroll related query. It is open each morning 9.30am - 1pm, Monday - Friday. Providing pay information can be forwarded to us, we can help with the calculations you will need to furnish NHS Pensions with cases of retirement, divorce or death. Alternatively you can email us. Please quote your **Support Code** on all communications.

Team Viewer

We use 'Team Viewer' which enables Fairway Training to log on to your computer (obviously with your agreement) and help guide you through the complexities of Pensions Online.

Website: www.fairwaytraining.com

All members of our Support Service can access the Member Area of our website where you can find Information on the NHS Pension Scheme and all of our services. To log in you will need to quote your **Support Code** and **Password** which will be emailed to you automatically.

Pensions In Practice

This is a periodic bulletin to help you concentrate on the essential and key matters affecting NHS Pension Scheme administration and can be downloaded from the website.

Support Service Contact Details:

- HELPLINE – Telephone: 01527 588099 (9:30-1pm)
- HELPLINE – Fax : 01527 588098 (Office Hours)
- HELPLINE – Email : helpline@fairwaytraining.com

This should be all the information you need to benefit from our service but please do not hesitate to contact us if you would like further clarification.

Best wishes from us all,

Fairway Training Ltd